

QUALITY AND ENVIRONMENTAL POLICY

OVERLAND TRANSPORT

Alonso Group's considers a fundamental objective to achieve the highest standards of quality and environment, through the application of a management system that guarantees excellence in the products and services offered to customers, as well as the sustainable development of its activities. To this end, it is committed to:

- Provide efficient services that meet the needs of our customers, using environmentally friendly and economically viable vehicles.
- Satisfy both customer requirements and the applicable legal regulations and those of other interested parties.
- Continuously improve the quality of products and services. Through the prevention or elimination of incidents and the creation of added values in a sustainable manner. At the same time, it is committed to ensuring that if any non-conformity occurs, it is analysed, necessary actions are taken and all affected personnel are informed.
- Develop a culture of high quality and continuous improvement in all overland transport companies of Alonso Group, as well as in suppliers and subcontractors.
- Promote the continuous improvement of the organization, through the provision of adequate resources and training, in order to ensure that work is carried out in a safe, timely and professional manner.
- Make a greater commitment to the environment and sustainable development, joining efforts to achieve compliance with the environmental requirements and objectives established.
- Promote the protection of the environment and the conservation of natural resources, through efficient driving and the implementation of good management and circular economy practices, focused on the minimization of polluting emissions, optimization of resources and an adequate waste management.

Overland transport companies of Alonso Group consider its human resources to be the most important factor in achieving these objectives and influencing quality and customer confidence. To this end, teamwork, commitment and dedication of all its employees is fundamental. At the same time, it wishes to communicate to all personnel the importance of the implementation of this policy, committing itself to providing the necessary resources and monitoring its effectiveness.

Alonso Group's Management